

upgr 1.1.19: slave site from template patch error

Posted by fritom - 2009/04/16 18:06

Hi,

i just upgraded jms to 1.1.19 on my master site, which i use as a template to clone new sites from.

The upgrade went fine, and the master / template master is fine as well (all checks are ok). However when I create a new slave site from the template and log in to the backend on the new slave, I get a patch error on the JMS modules It says not all patches are installed, but when I click install to fix the configuration.php I cannot log in into the backend anymore, the frontend is fine.

Some patches are not installed.

Please check patches and proceed with patch installation to allow mutlisites working properly.

configuration.php Not OK

- The routing wrapper is not present in this MASTER configuration file.

Actions:

- Add 16 lines containing the routing wrapper to the slave site.

I do think it is strange that I gives me this error on newly created slaves from the template. making a new template did not help either. am afraid there is something not right in the master anymore or something..

thx,
stefan

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Re:upgr 1.1.19: slave site from template patch error

Posted by fritom - 2009/04/16 19:00

i tried uninstalling the patches, but that seemed to have made things worse for a while. the master site went back into "installation" mode and I had to rename the installation folder to get it working again.

is there any way this can be fixed without starting all over again? I was nearly finished with my sites and now they are giving this configuration.php client wrapper patch error.

copying the configuration.php from the master site that passes all checks did not help either, still a blank administratrator GUI.

check all permissions, but they are fine that cannot be it either.

thanks,
stefan

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Re:upgr 1.1.19: slave site from template patch error

Posted by edwin2win - 2009/04/17 11:26

Dear Stefan,

When you have a problem on the master configuration.php file this probably means that the files have been modified or replaced from the outside.

When the patches are correctly installed, the Global Configuration update the appropriate configuration.php file. If the patch is missing, this means that the standard Joomla master configuration file layout is used (the wrapper is not present).

When you have tried to un-install the patches, normally the "installation" directory is renamed (not deleted).

As you seem that you had to remove or rename it to restore the access, this is effectively abnormal and probably the symptom of another problem.

When the installation of patches does not work, JMS try restoring the original files that was present when you have installed JMS on your server the first time.

This may also explain why the configuration.php files has no wrapper present.

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Re:upgr 1.1.19: slave site from template patch error

Posted by fritom - 2009/04/17 11:42

hi,

thanks for the reply but I am unsure about what to do now.

On 1.1.17 everything was working perfectly, all slaves were ok and creating a new slave as well. Then I upgraded the master to 1.1.19, this worked ok. All checks are fine now on 1.1.19 and patches 1.8. Just when I create a new slave now or go to an existing slave I get the configuration.php error, which it cannot patch.

I have no special extensions installed and the two I had (phoca and chronoforms) are working fine. Just when I tried uninstalling on the slave did the installation folder return. Nothing else was changed but upgrading JMS since I was near ready to release the slaves.

Is there any way to restore/reinstall/recreate the configuration.php so that it will work again on the slaves?

could you please give me pointers as how to proceed now? And what does it mean the slave wrapper? the slaves-frontend seem to be working still.

thanks for the quick reply.

stefan

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Re:upgr 1.1.19: slave site from template patch error

Posted by edwin2win - 2009/04/17 14:15

You can have a detailed description on the change between JMS 1.1.17 and 1.1.19 in the FAQ <http://www.jms2win.com/faq/change-history-v11x>

I don't see why you have a patch to perform on the slave configuration.php file.
Normally, there is not patch for the slave and only for the master configuration.php file.
In addition, the patch was already required in JMS 1.1.17 and I don't see particular changes on this part between JMS 1.1.17 and 1.1.19.

The slave configuration.php files are stored in the /multisites/xxx directory or in the deployed directory.

Concerning the master "configuration.php" files, there are backup at the installation time in the administratorcomponentscom_multisitesbackup_on_install and backup
In those directory, you will find the backup of all the files before the patches.

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Re:upgr 1.1.19: slave site from template patch error

Posted by fritom - 2009/04/17 14:34

ok, it is becoming more clear as to how it works now, thank you for your patient explanations.

I am unsure though as how to proceed from here on. What would be the best way to continue?
uninstall/reinstall JMS on the master? replace a configuration.php and roll out the patches again? The master thinks itself okay, it is just the slaves that say configuration.php is not patched, can I repatch or put a clean file somewhere to make it work from here on?

the frontends seem to be working still, even as multisites from the same master DB with their prefixes, so I don't know what is broken now exactly or how to fix it,

thanks for a super extension and your help,
stefan

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Re:upgr 1.1.19: slave site from template patch error

Posted by edwin2win - 2009/04/17 16:11

A slave site CAN NOT say that there is missing patch or you have installed JMS on the slave site or you have replicated the master website to create the slave (including JMS) ?

I don't understand how you can have this message except if you try to manage the slave sites from slave sites (and not from the master website).

Re:upgr 1.1.19: slave site from template patch error

Posted by fritom - 2009/04/17 16:21

Hi,

yes, i started out with one website that i created just the way we like it, then i installed JMS, JMS article sharing and JMS menu button. using this I created shared articles to finish the site. So this finished master has JMS on it and from that I created all the slaves.

Does the slave not need JMS for the article sharing then? And is it a problem i used the JMS site as a master for my slaves?

I did not install JMS on the slave though, just replicated it from the master.

thanks for your continuing help so far, perhaps we are getting somewhere now?

stefan

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Re:upgr 1.1.19: slave site from template patch error

Posted by edwin2win - 2009/04/17 20:40

The "Articles Sharing" does not required that JMS be installed on the slave sites. As all the files and folders are shared between all the website, it is able to connect internally to the JMS websites definition without requiering the JMS installation on each slave site.

JMS is just required on the master website.

In general, I recommend to never install JMS on the slave site to avoid that slave site administrator perform modification on the website definition.

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Re:upgr 1.1.19: slave site from template patch error

Posted by fritom - 2009/04/17 20:50

ah great i understand now. so i might not be as screwed as i feared?

So....if I clone the jms-master to a "template-master" once and on that new site remove jms but leave article-sharing and the menu-button-plugin, and from then on clone all my new slaves from the template-master i should be fine?

if that is the case i will at least have a relaxed weekend without putting in another 60 hours to rebuild the site.

thx, stefan

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Re:upgr 1.1.19: slave site from template patch error

Posted by edwin2win - 2009/04/17 23:41

YES, you can proceed like that.

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Re:upgr 1.1.19: slave site from template patch error

Posted by fritom - 2009/04/20 09:03

Hi,

I uninstalled JMS on the slaves and everything appears to be fine now. Thanks again for you help!

stefan

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Re:upgr 1.1.19: slave site from template patch error

Posted by fritom - 2009/04/20 11:25

Hi again,

I just noticed some regression after doing as described above and creating slaves without JMS but with the article sharing and the menu bridge.

for some reason after removing JMS on the slaves and also when creating new slaves without JMS from the new "template-master" the menu bridge for new sites is not working anymore. When I create a menu bridge on a slave to a button on another site I just get a blank screen.

If i create the menu bridge on the JMS master (with JMS installed) the menu bridge is working fine though.

Am i doing something wrong here or is it impossible to create working menu bridges without JMS installed? Some of my slaves have bridges but not all, so I would not want them created all in the master site.

This is the link created when I click a bridge button in a new slave site:

http://intranet.frtm.local/template/index.php?option=com_multisitemenuitem&view=redirect&site_id=top40&id=1&Itemid=92&lang=nl

but it does not load anything and stays blank after that, whereas on the working JMS master it transforms the link into:

http://intranet.frtm.local/top40/index.php?option=com_content&view=frontpage&Itemid=1

thanks,
stefan

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Re:upgr 1.1.19: slave site from template patch error

Posted by fritom - 2009/04/20 11:51

well never mind, it seems to be an IE8 problem. I just retested the bridge on firefox and that works like a charm. So it does not appear to be a JMS-bridge problem at all.

thanks.
stefan

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Re:upgr 1.1.19: slave site from template patch error

Posted by edwin2win - 2009/04/20 11:54

This is perhaps a IE8 cache problem

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Re:upgr 1.1.19: slave site from template patch error

Posted by fritom - 2009/04/20 11:59

no after all it does appear to be something else. bridges i created *before* removing JMS from the slave sites continue to work (in IE8 and firefox), but newly created bridges on the slaves without JMS do no work anymore, both in FF and IE8.

It also works if I create the bridge in the JMS-master and then clone it to a new slave site and remove JMS.

stefan

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Re:upgr 1.1.19: slave site from template patch error

Posted by fritom - 2009/04/24 20:57

well since my sites had to go live last week I had to replace the menu bridge with an native "external link" pointing to the menu-item on the central site because for some reason it isn't working for me anymore when i create bridges on the slaves, just when i create a bridge on the jms master before cloning the site it works and keeps working, however i created all my slaves now and they wanted another shared bridge, which just blanks out when used.

stefan

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