Install Problem

Posted by jcmanous - 2009/01/27 19:32

Greetings,
Pardon me if I missed something obvious here, as I'm a multi site newbie. After going through the install process and getting a successful install message, I do not get redirected to the "Site Manager" page so that I can start setting up slave sites, etc.

What am I missing in this process?

Thanks!

Jason

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Re:Install Problem

Posted by edwin2win - 2009/01/27 20:41

Dear Jason,
If the "install process" means the installation of the JMS component into joomla, you are normally redirected to JMS manage site once you have registered the product. You perhaps need to re-enter your jms2win.com login and password during this registration process.

If the "install process" means something else, would you be more precise.

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Re:Install Problem

Posted by jcmanous - 2009/01/27 21:37

Pardon me for my obvious lack of clarity. :)

I do intend that "install" means to install the JMS module into Joomla itself. Initially there was no "register" option because someone had come ahead of me and already registered the product.

Assuming all of this, would I need to attempt a re-install or is there another process I should investigate?

Thanks.

Jason

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Re:Install Problem

Posted by edwin2win - 2009/01/28 17:13

Dear Jason,
When JMS detect that it is already registered it does not display the registration button and finish as all the extension.
You can continue navigate into Joomla as usual.
This just means that there is no additional step with JMS.

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Re:Install Problem
Posted by jcmanous - 2009/01/29 19:32

Pardon if I'm beating the horse here but given your last post, shouldn't I have the "Site Manager" option in Joomla as it is show in the documentation? How else would I create the slave sites, etc?

As it stands, I don't have that option. Am I missing something still?

Thanks.

Jason

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Re:Install Problem
Posted by edwin2win - 2009/01/30 10:46

Give screenshoot to let me see what you have and also give me the page reference in the document on what you expect.
Give a very detailled description of the problem.
Perhaps this will help me to reply you.

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Re:Install Problem
Posted by jcmanous - 2009/02/02 19:28

Ok. I will be as verbose as possible here. I follow the install process per the user manual (v.110) beginning on page 6. The install goes fine and afterwards and I receive the message (see attached) which indicates all is well and that I should avoid certian naming conventions in the database, etc.

The next bit is referenced on page 7 of the documentation where I supposedly have access to the "Site Manager" after registration. Should this aspect of the plugin be available through the normal Joomla control panel after the install?

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Re:Install Problem

Posted by jcmanous - 2009/02/02 19:31

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Re:Install Problem

Posted by jcmanous - 2009/02/02 19:34

Deleted by user

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Re:Install Problem

Posted by edwin2win - 2009/02/03 08:58

Normally once you have click on registration button (shown on page 7), you go on jms2win.com website and you have to perhaps to login before complete the registration.
This step can sometime be hidden when you are already logged in into jms2win.com.
When jms2win.com has completed the registration, you are redirected to the administration of JMS like present in page 7 of the user manual.

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Re:Install Problem

Posted by jcmanous - 2009/02/03 15:46

Well in this case the plugin is already registered. After an install, or perhaps a re-install, how do I get to this management page?

Thanks

Jason

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